

Hotline



Issue: July - August

2017 Energy Efficiency Program

Higher Rebates Now Available

Franklin PUD is now offering new and increased rebates to our customers for energy efficiency upgrades. Although weather has the biggest impact on your energy bills, upgrading to ENERGY STAR® appliances and improving your home's efficiency with projects like insulation and new windows can greatly reduce electricity costs. Check our website for a full list of available rebates.



- **ENERGY STAR® Appliances - Rebate: \$25**
- **Duct testing/whole house pressure testing - Rebate: \$150**
- **Windows & Doors - See website for details**
- **Insulation - attic, wall and floor - Rebate: up to 75% of installed cost**

Go to our website at www.franklinpud.com and look under "Energy Efficiency" or call Energy Services at 509-546-5967. In addition, we've partnered with the Sustainable Living Center who can also help you navigate what rebates would be best suited to your home and they can be reached at 509-524-5218.

What's Hot

- **Heat Pump Water Heaters - Save 50% to 60% off water heating costs - Rebate: \$750 - \$1000**
- **Smart Thermostats - Nest Gen3 or Ecobee Rebate: \$100**
- **Ductless Heat Pumps - Rebate: \$1500 (single head) to \$3000 (4 head)**
- **Heat Pumps - Rebate: \$1500 to \$1800**

Available August 1st: Energy Saving Kits

Go to our website to claim yours

Franklin PUD has teamed up with CLEARResult to provide our customers with energy saving kits. The kits contain four LED lightbulbs, one thermostatic shutoff valve, which is used in your shower to help reduce hot water usage, and one low-flow shower-head.

Efficient lights can help reduce your PUD bill because they use so little electricity to produce the same amount of light as traditional incandescent and CFL light bulbs.

The traditional showerhead uses at least 2.5 gallons per minute of water, and sometimes

even more for older models according to the US Environmental Protection Agency (EPA). The low-flow showerheads use no more than 2.0 gallons per minute.

Water used for showering accounts for nearly 20% of your home's indoor water consumption. If every household in the United States installed low-flow showerheads, it would save more than \$1.5 billion in water utility bills and about \$2.5 billion per year in energy costs for heating water.

 www.franklinpud.com, click Energy Efficiency and go to Energy Saving Kits

New! Low Income Rebates



We now offer rebates which allow energy efficiency upgrades at little to no cost to qualifying low-income customers with a household income up to 200% of the federal poverty level. Visit our website to view the summary of residential rebates available. For additional information call our Energy Services Department at 509-546-5967.

 www.franklinpud.com, click Energy Efficiency and go to Residential Rebate Programs

Free Duct Sealing & Coil Cleaning for Qualifying Homes

We are looking for 150 customers with qualifying homes to participate in a free duct sealing and evaporator coil cleaning project.

Does your home meet the following criteria? If so, you may qualify.

- Home built prior to 2007 - manufactured or site built
- Electrically heated (homes heated with natural gas do not qualify)

- Forced air furnace with AC or all-electric heat pump
- Ductwork located in crawlspace or attic

We have teamed up with ES Contracting for this project. Please call them at 509-426-4076 for more information and screening. You can also visit our website for more information about this project at www.franklinpud.com/index.php/energy-efficiency.

Working for You

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SmartHub



With SmartHub, you can:

- Pay your bill immediately with secure online payments
- View monthly electricity usage and history
- Manage account information directly and track payment history from mobile devices or the web
- Sign up to receive notifications via e-mail or text messaging concerning activity on your account

Download our App! Search for "SmartHub" in the App Store or Google Play



Keep your mylar balloons happy...

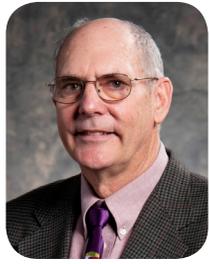
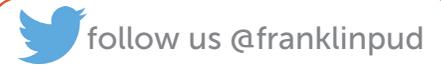


keep them away from power lines.

Mylar Balloons cause thousands of power outages each year.

Commissioner's Corner

Staying Connected with our Community



Bill Gordon
2017 President

Public power is distinctly different from the investor-owned utility sector because we are fully accountable to our customers. Public power

is about serving the local community. Local control affords public power communities distinct advantages: accountability and transparency in governance; more efficient operations; the ability to tailor utility policies, programs and practices to serve the priorities of the local community; and the value of ownership.

Public power utilities face a special kind of accountability, unparalleled in almost any other business: our friends and neighbors. Here at Franklin PUD our community partnerships are built into our values. We treasure and continually build on the partnerships throughout our community by supporting the local Chambers of Commerce, including both the Pasco, Connell, Tri-Cities Hispanic, and Tri-Cities Regional Chamber as well as the Downtown Pasco Development Association. We are members of TRIDEC, our economic development arm in Tri-Cities.

We support our local schools by taking part in science fairs, special events and other venues to showcase and embrace our industry. We host electrical safety demonstrations and teach students and adults alike about clean, renewable energy, and that we should all be good stewards of the environment.

Conservation and energy efficiency programs are continually reviewed to provide the best programs that fit the needs of our customers. We recently launched a new program for our low-income customers that provides greater rebates and a broader spectrum of energy efficiency programs. Franklin PUD is extending its outreach to low-income customers in Franklin County residing in our service territory by partnering with the Sustainable Living Center and Benton-Franklin Community Action Connections to provide rebates for weatherization and other energy efficiency improvements.

As you can see, we customize our programs to fit the needs of our community. Excellent customer service and a commitment to our community are top priorities at Franklin PUD. We strive to emphasize long-term community goals and we can direct our utility resources accordingly by implementing programs to achieve these goals.

What to do in an emergency



Franklin County Emergency Management (FCEM) has begun using CodeRED - a high-speed mass notification system designed to keep you informed in the event of an emergency. This system allows you to receive emergency messages via landline or mobile phones, as well as through text and e-mail. There's also an App you can download called CodeRED.



This new program is authorized by the Federal Emergency Management Agency (FEMA) and is 100% secure. Once you sign up your information will not be shared with anyone. What this means for Franklin PUD is that if an emergency were to happen, such as the fire last year up in Kahlotus, the system can alert anyone who has signed up in that specific area and notify you if you need to leave, shelter in place, or take other actions.

The only way to ensure you receive these emergency alerts from FCEM is to register online. Sign up is free and easy.

To get started go to:

Franklin County - www.franklinem.org
Click on the CodeRed Icon and complete the instructions given.

Surge Protectors - Save your Treasured Belongings

Whether you want to add more outlets, or add a layer of protection between your electrical devices and the outside world, you'll want to buy a surge protector.

Surge protectors have a wide range of prices and features, making it hard to figure out what's worth the money, and what's not.

Go to your local hardware store and talk to them about proper protection. Power strips and surge protectors are very different and come in all sorts of sizes with varying levels of protection.

It is your responsibility to have proper protection for your home's electrical components.

Keep Transformers Clear of Debris

Transformers supply electricity to your home or business. Their function is to change high-voltage electricity to a lower voltage needed for the lights and appliances you use. In the past, transformers were mounted exclusively on power poles, but now power circuits are frequently placed underground, with transformers at ground level.

When maintenance is required, our linemen need to be able to access the transformer quickly and easily. In order to work safely, they need a minimum of 10 feet clearance in front of the transformer and 2 feet on the



sides and back. That is why it is important that you don't put up a structure or plant anything that will restrict safe access to the unit.



Franklin PUD offers Generation Green, a "green power" program to give our customers an opportunity to purchase renewable energy generated from qualified alternative energy resources. This program, which provides a **voluntary option** to

customers, is mandated by the State of Washington through RCW 19.29A.090.

The amount you pay is above and beyond what you already pay for renewable energy already included in Franklin PUD rates.

www.franklinpud.com/index.php/energy-efficiency/generation-green/

Nelson Re-elected to Participants Review Board

In May 2017, Stu Nelson was re-elected to the Participants Review Board (PRB) for Energy NW, and was also elected to a one-year term as Secretary. Nelson has been a member of the PRB Board since 2007.

The PRB reviews Columbia Generating Station's annual budget and fuel management plans, as well as nuclear construction and purchases of more than \$500,000. Columbia Generating Station, an 1,190-megawatt boiling water reactor is owned and operated by Energy Northwest.

Nelson currently serves as Vice President of Franklin PUD's Board of Commissioners.

Fuel Mix Disclosure

A report of where your power comes from.

Generation Type	% of Total Generation WA State*	Actuals
COAL	3.99%	-
HYDRO	79.96%	76.28%
MARKET PURCHASES	-	10.25%
NATURAL GAS	3.85%	1.42%
NUCLEAR	8.96%	8.96%
WIND	2.94%	2.94%
OTHER	0.30%	0.15%
Total	100%	100%

Source: WA State Dept. of Commerce, Franklin PUD - actual purchases of generation for 2015.

