

Hotline

Help Your Neighbors this Holiday Season

Consider a donation to our Helping Hands Program

Franklin PUD's Helping Hands program is designed to help low income families in our service territory pay their electric bill. This program would not be possible without the generous donations from our community.

As the weather gets colder, more electricity is needed to keep homes warm, the lights on, and appliances running. This creates a great hardship for low income families.

All Helping Hands funds are administered by Community Action Connections (CAC) in Pasco. Recipients must meet income guidelines. For information on receiving assistance from Helping Hands, contact CAC at 509-545-4042, or visit their office located at 720 W. Court Street, Pasco.

We would like to thank you for your donations during the last year, and again ask you to consider making a donation to Helping Hands.



How to make a donation:

- Check the appropriate box on your billing stub to add a donation to your monthly bill payment.
- Stop by our office at 1411 W. Clark Street.
- Mail a check made out to Franklin PUD with "Helping Hands Donation" boldly written on the memo line.

New Electric Vehicle Fast-Charging Station in Pasco



Franklin PUD held a ribbon-cutting for a new electric vehicle (EV) fast-charging station located at Starbucks, 2411 W. Court Street in Pasco. The charging station is part of a \$1 million, nine-station network along Washington state highway corridors designed to enhance interstate and intrastate electric vehicle travel.

"Project partners strategically chose the Starbucks on Court St. just off Highway 395

in Pasco because of the high traffic volume and nearby amenities," said Tom Logan, owner of the Starbucks building and Franklin PUD customer. "It was important to me to have a presence in eastern Washington and to help bridge the divide between eastern and western Washington with this EV fast-charging station. The unique aspect of this station is that it's solar-powered," stated Logan.

Each station can bring most electric vehicles from zero to full charge in close to 30 minutes and are capable of serving plug-in electric and plug-in hybrid cars. In addition, each station has a medium-speed charger for use by plug-in hybrid vehicles with smaller battery capacities.

Core members of EVITA include Benton PUD, Benton REA, City of Ellensburg, Energy Northwest, Franklin PUD, Richland Energy Services, and TRIDEC.

Local Supporters of Hydropower Turn Out in Pasco

Many gathered at a rally prior to a U.S. Congressional Committee hearing



Supporters of the Columbia and Snake Rivers and the hydropower produced at the dams gathered in advance of a U.S. House field committee hearing in Pasco to make their voices heard.

The U.S. House Committee on Natural Resources brought their hearing to the Tri-Cities to focus on the Columbia River Power System on Monday, September 10th. The hearing and rally came on the heels of RiverFest, a community event held at Columbia Park to highlight the benefits our local and regional rivers provide.

The topic of dams and fish dominated the hearing which was held at the request of Washington Reps. Dan Newhouse and Cathy McMorris Rodgers.

The Committee Chairman opened the hearing saying, "Members of Congress must do everything they can to protect this critical infrastructure that makes possible the way of life in the Pacific Northwest."

Representative Newhouse said it is important that "Congress is educated about how vital

our federal river power system is to the Pacific Northwest." He said the system provides irrigation, navigation, and flood control along with clean renewable affordable power and recreation, adding that the rivers are "the economic lifeblood of the Pacific Northwest."

Newhouse said movements continue to call for the destruction or degradation of the river power system pointing to a U.S. District Judge's rejection of the biological opinion and the subsequent call for experimental spill. Newhouse concluded the hearing saying, "Fish and dams can co-exist" and said he will continue to work to help stop the spill orders "to protect and save our dams."



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Working for You

Commissioners:

Stu Nelson, President
Roger Wright, Vice President
Bill Gordon, Secretary

Interim General Manager:
Holly Dohrman

Hotline Editor:
Debbie Bone-Harris
Senior Manager, Public Affairs

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Holiday Hours

Thanksgiving Holiday
CLOSED November 22 & 23

Christmas Eve - December 24
Early closure 3:00 p.m.

Christmas Holiday
CLOSED December 25

New Year's Holiday
CLOSED January 1

ROUNDUP

RoundUp makes it easier than ever to donate to Helping Hands. If you choose to enroll in RoundUp, your bill will be rounded up to the next nearest dollar each month. For example, if your bill is \$62.38, it will be rounded up to \$63.00. The extra 62 cents will go to Franklin PUD's Helping Hands Program which helps qualified individuals in need within our service territory pay their electric bill.

You can enroll in the RoundUp program by:

- Checking the RoundUp box on your payment stub
- Signing into your SmartHub account and enrolling
- Calling Customer Service at 509-547-5591

We hope you consider giving your extra change to help make a difference in our community.

All Helping Hands funds are administered by Community Action Connections located in Pasco.



Commissioner's Corner

Solar Incentive Program Update



Bill Gordon
2018 Secretary

Franklin PUD participates in the new Washington State Renewable Energy System Cost Recovery Incentive Program that passed the legislature in 2017. There are specific guidelines for this program and customers' systems must be certified by the Washington State University (WSU) Energy Program. Franklin PUD assists in administering the program, which pays incentives based on the fiscal year the system was certified. Incentives are paid for eight years, or until the cumulative incentives paid reach 50% of the customer's total system price. *Systems installed prior to the 2017 legislation (known as the Legacy Program) have different incentives than the state's 2017 program and will end in 2020.*

You can visit our website at <https://www.franklinpud.com/index.php/energy-efficiency/solar-at-home/> to get a listing of the incentives and cap amounts.

RiverFest - Our Rivers, Our Way of Life

Over 3,000 people attended the first ever RiverFest 2018 in Columbia Park on Saturday, September 8th. It's hard to believe there is still a continued effort to have the four lower Snake River dams removed despite the fact that billions of dollars have been invested to mitigate the impact to fish. That's why the Pasco Chamber of Commerce created RiverFest 2018 - to celebrate what the dams do for our community and the region.



Franklin PUD, along with other local utilities, businesses and community organizations joined together to host RiverFest. This family event featured exhibits, vendors and entertainment, showcasing the benefits of the four lower Snake River dams including navigation, irrigation, recreation, and power. Dam removal is an extreme action that would have devastating consequences on our

Franklin PUD offers Generation Green, a "green power" program to give our customers an opportunity to purchase renewable energy generated from qualified alternative energy resources. This program, which provides a **voluntary option** to customers, is mandated



by the State of Washington through RCW 19.29A.090.

The amount you pay is above and beyond what you already pay for renewable energy already included in Franklin PUD rates.

For more information on this program, go to our website at www.franklinpud.com/index.php/energy-efficiency/generation-green/.



WESTERN UNION

We accept payments via Western Union
Visit Fiesta Foods, Yoke's, Walmart or
Atomic Foods in Pasco. There is no charge
for this service

Customer Service Survey - Watch for It

Customers will be receiving a Customer Service satisfaction survey with their bills in January and February. We'll also be posting the survey online for those customers not receiving paper bills. Your opinion is important to us so please take the time to fill this short survey out.

WPUDA in Town

Franklin PUD hosted and welcomed the Washington Public Utility District Association (WPUDA) to Pasco for their September meetings. The state organization toured Franklin PUD's community solar project and learned more about the great work local utilities are doing to support clean energy.



Commissioner Bill Gordon (far left) with other WPUDA Commissioners touring Franklin PUD.

Check Your Hot Water Settings



We want to remind our customers to set your water heaters no higher than 120 degrees Fahrenheit to help prevent severe burns and excessive energy use.

If you are a landlord and own residential units, the law requires you to set the temperature no higher than 120 degrees Fahrenheit.

Fuel Mix Disclosure

A report of where your power comes from.

Generation Type	% of Total Generation	WA State* Actuals
COAL	2.09%	-
HYDRO	83.34%	80.60%
MARKET PURCHASES	-	3.90%
NATURAL GAS	3.92%	2.70%
NUCLEAR	10.43%	10.30%
WIND	-	2.40%
OTHER	0.22%	0.10%
Total	100%	100%

Source: WA State Dept. of Commerce, Franklin PUD - actual purchases of generation for 2016.

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