



How to enter the “S’MORES” SUMMER GIVEAWAY RAFFLE

Complete any of these 3 qualifying actions and fill out the form on the website by August 17 to be entered to win!

1 Download the SmartHub App and Create a Free Account

SmartHub is a web and mobile app that allows you to take control of all aspects of your utility account. Get your bill and our Hotline newsletter delivered via email as soon as it is available, access your account 24/7, review your usage and payment history, pay your bill, and contact us with service issues quickly and easily.

- **How to sign up:** You can download the app for Apple or Android by scanning the QR code on the right or visiting franklinpud.smarthub.coop. Register for an account and follow the step-by-step instructions. After you’ve signed up for the first time, you will use the same email address and password to log in to SmartHub.



2 Enroll in Paperless Billing

- **Smart for the Environment:** Going paperless with SmartHub is easy. With convenient access to your information, it's never been easier to do your part to save the environment.

Here’s how to change your preference to participate in paperless billing through SmartHub:

On the website:

- Click on My Profile
- Click on Update My Paperless Settings
- Choose your paperless preference

On the app:

- Select Settings
- Select Paperless Billing
- Choose your paperless preference

You can also switch to paperless billing by calling Customer Service at (509) 547-5300.

3 Schedule a FREE Home Energy Audit

Find out how you can save energy and money! Franklin PUD offers a free home energy audit to provide you with recommendations for improving your home’s energy efficiency.

Request a Free Home Energy Audit today! You can contact Energy Services at (509) 412-4148 today or fill out the form on our website under the Residential Energy Audits page.

Must be a Franklin PUD customer to participate.